

Hospital Leadership and Financial Performance



Michael West, Ph.D.

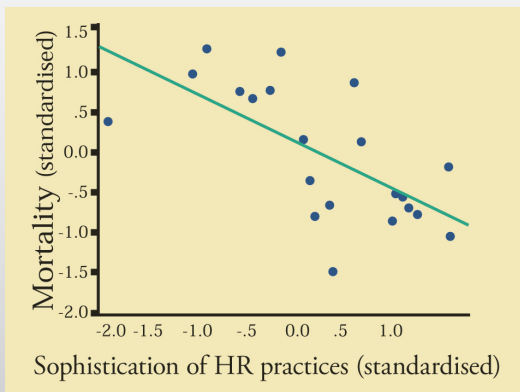
Executive Dean

Aston Business School (UK)

Invite Dr. West to lecture on how hospital leadership relates to financial performance, quality of care, and patient outcomes. Dr. West is Europe's leading expert on how these relationships express themselves in large healthcare organizations.

His research team also demonstrates that the sophistication of a hospital's *Human Relations Management* functions directly influences patient outcomes and a hospital's financial performance.

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Peers have recognized Dr. West for his focused but large scale research that has profoundly influenced thinking about the delivery of healthcare.

He lectures internationally sharing his message of the vital importance of a positive leadership culture in healthcare organizations.

Dr. West has published extensively on Nurse, Physician and Executive culture, collaboration and how each can be linked to the quality of patient care.

His research team administers the annual National Health Service Staff Survey which encompasses 1.4 million UK healthcare workers.

Is your healthcare organization facing financial challenges? Sponsor Professor West for a general session and private roundtables with hospital leaders.

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